



Ken Wagner, Ph.D.
Commissioner

State of Rhode Island and Providence Plantations

DEPARTMENT OF EDUCATION

Shepard Building
255 Westminster Street
Providence, Rhode Island 02903-3400

Enclosure 5c
February 4, 2019

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TO: Members of the Council on Elementary and Secondary Education

FROM: Ken Wagner, Ph.D., Commissioner *KW*

RE: Recommendation of Nominee to the Central Falls Board of Trustees

The Rhode Island Department of Education is recommending the following nominee to fill a Central Falls specific seat on the Central Falls Board of Trustees:

- **Glendaliz Colon**

I have spoken with Ms. Colon on her background, qualifications, and goals, and I am confident that she possesses the experience and commitment to advance the goals and mission of the Central Falls School District.

Glendaliz Colon
Central Falls, RI 02863

SKILLS:

- Bilingual; fluent in Spanish, both written and spoken
- High volume Inbound call center
- Responsible for meeting goals while achieving and exceeding company standards for quality
- Proficient in Microsoft Office (Word, Excel, PowerPoint)
- Detail-oriented; ability to work well independently and as a team
- Very organized, ability to multitask
- Ability to take initiative and be self-motivated
- Superb written and verbal communication skills

WORK EXPERIENCE:

HilcoVision, Plainville, MA

Bilingual Customer Service Rep/ Lenscare Specialist

June 2018 to Present

- Incoming and outbound call center
- Specialist in placement of personalized orders.

ResCom Real Estate LLC, Cranston, RI

Office Administrator/Realtor

July 2016 to November 2017

- Maintain and manage all office files and Real Estate Agents
- Keep track and Invoice office dues
- Input Listing Ads into MLS
- Maintain Client Database
- Schedule appointments
- Maintain accounting for Earnest Money Deposit Account and Commissions

Bank of America, Providence, Lincoln, East Providence, RI

Preferred Client Relationship Specialist

April 2015 to July 2016

- Provide world class service to preferred clients
- Credit Card Services-Inbound Call Center
- Have a strong ability to engage and build rapport with customers (begin a conversation, build rapport, and handle objections)
- Adhere to Bank Policies and Regulations
- Extensive product knowledge

Randstad

Bank of America, Corporate Accounts Payable / Customer Service Rep

July 2014-April 2015

- Provide navigational assistance to Bank of America employees in filing their expense reports.
- Adhere to bank policies and regulations for employee travel and expense policies
- Siebel
- Avaya

EDUCATION:

Central Falls High School, Central Falls, RI

High School Diploma

LICENSES:

Real Estate Salesperson License - Issued: 09/2016

RES.0042135

Hairdresser/Cosmetologist - Issued: 10/2010

HDR 23446

Candidates for Boards of Trustees at State-Operated Schools

1. Background:

What led you to be interested in serving on the Board of Trustees?

I am the parent of 4 students who have all attended the Central Falls schools. Yulanie, a graduate of Central Falls High School and is currently in her freshman year at Anna Maria College. Andrializ, is in her sophomore year at the high school. Andres, is in the 6th grade at Calcutt, and lastly, Ysabella, who is in the 4th grade at Veterans. Besides being a parent, I'm also a resident, and an alumnus of Central Falls High School.

2. Qualifications:

What qualities and strengths from your background and experience will you bring to the Board if you are chosen to serve?

Not only am I an involved parent at the schools, I am also involved in my community. I have volunteered with different organizations and helped raising donations in the city for Puerto Rico after hurricane Maria. I have also, traveled with City Councilwoman L. Maria Rivera to Puerto Rico to assist with relief efforts in Puerto Rico. I have volunteered with events at Forand Manor such as dinners for the residents and fashion shows.

3. Goals:

Is there any particular area or initiative that you would like to focus on as a new member of the Board of Trustees?

Given the opportunity to serve as a board member, two of issues that I would like to bring attention to and hope to help with are increasing parent engagement at the schools and the monthly board meetings, as well as, student involvement at the board meetings. I feel it is crucial to have parents understand their role in the education of their children and how their role correlates with the board of trustees. The student voice in our community is also extremely important. I believe that they should also be educated just as the parents do and let them know the importance of their voice and knowing they can make a difference in their schools.

December 31, 2018

Dear Chair Anna Cano-Morales,

Please accept this as my interest in becoming a board member for the board of trustees in Central Falls. I am the parent of 4 students who have all attended the Central Falls schools. Yulanie, a graduate of Central Falls High School and is currently in her freshman year at Anna Maria College. Andrializ, is in her sophomore year at the high school. Andres, is in the 6th grade at Calcutt, and lastly, Ysabella, who is in the 4th grade at Veterans. Besides being a parent, I'm also a resident, and an alumnus of Central Falls High School.

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It would be an honor to form part of the board of trustees and I thank you for your consideration.

Sincerely,

Glendaliz Colon